



Forget about Unexpected Home Repair Bills!

“Exclusive Pricing”



Enjoy-Worry Free Peace of Mind by joining the thousands of satisfied ARW customers who already PROTECT themselves against budget-blowing hourly rates, poor service, high parts and labor costs, and excessive diagnostic charges.

CAN YOU AFFORD **NOT** TO HAVE AN ARW HOME WARRANTY ?

Average Repair / Replacement Costs

| ITEMS | WITHOUT ARW | WITH ARW | ARW PREMIER PLAN |
|-----------------|----------------|----------|------------------|
| Heater | \$310-\$1000+ | \$55 | ✓ Covered |
| Water Heater | \$185-\$500+ | \$55 | ✓ Covered |
| Air Conditioner | \$450-\$1000+ | \$55 | ✓ Covered |
| Broken Pipe | \$150 - \$500+ | \$55 | ✓ Covered |
| Oven/Range | \$200-\$500+ | \$55 | ✓ Covered |
| Refrigerator | \$300-\$500+ | \$55 | ✓ Covered |
| Dishwasher | \$150-\$500+ | \$55 | ✓ Covered |
| Washer/Dryer | \$160-\$500+ | \$55 | ✓ Covered |
| Electrical | \$110-\$500+ | \$55 | ✓ Covered |

PLUS Ceiling Fans, Garage Door Opener, Ice Maker, Built in Microwave, Garbage Disposal, Etc.

Breakdowns of systems and appliances in your home are a part of life. With a home warranty from ARW it's like having your own technicians on call.

And best of all – in most cases, for covered items, all you pay is a small service fee AND we pay the rest.

AN ARW HOME WARRANTY PROVIDES:

- VALUE**
Plans starting at less than a dollar a day. Available on all homes regardless of age or size.
- SAVINGS**
One low monthly price can cover your entire home's systems and appliances. No contract.
- CONVENIENCE**
One phone number 24/7/365 in the event of a home system or appliance breakdown. Emergency service included.
- SAFETY**
Pre-screened AND Pre-qualified Contractors – We only dispatch Licensed and Insured highly qualified service specialists.

Take Advantage of EXCLUSIVE Pricing NOW – Call Now **1-888-376-5511** or visit <http://www.arwplans.com/discount>



We are experts!

A Home Warranty from ARW covers your home appliances & major systems against normal breakdowns with repair or replacement as needed!

SAVE 10% - Take Advantage of EXCLUSIVE Pricing NOW!

APPLICANT INFORMATION

Property to be Covered

Name(s) on Policy _____

Phone # _____

Alt Phone # _____

Street Address _____

City _____ State _____ Zip _____

Email _____

Mailing Address Same as Above

Street Address _____

City _____ State _____ Zip _____

AGENT INFORMATION (if applicable)

Agent ID# _____

Agent Name _____

Agent Phone # _____

Agent Email _____

PAYMENT INFORMATION

Payment Type     
(Please Circle One)

Name on card _____

Card # _____

Exp Date _____ Verification Code _____

Check Routing # _____

Check Account # _____

Billing Address _____

City _____ State _____ Zip _____

* If you wish to mail a check, payment may be mailed for annual payments only. Please mail to the address listed at the bottom of this order form.

** For automated monthly, quarterly or annual payments please enter routing and account numbers for electronic withdrawal.

SELECT PLAN & BILLING OPTION

1. Choose Your Plan

- Platinum Premier
- Platinum
- Heating & Cooling
- Kitchen Plus

2. Choose Add-on(s)

- 2nd HVAC Unit
- Pool/Spa Combo
- Pool Only
- Spa Only
- 2nd Fridge/Freezer

3. Select Billing Option

- Monthly
- Quarterly
- Annually

4. Subtotal

\$ 39.00 (Enrollment Fee*)
 \$ _____ (Plan + Add-ons)
 \$ _____ (FL Tax - 6%)
 \$ _____ (Total)

PLAN OPTIONS & PRICES

| Appliance | Platinum Premier | Platinum | Kitchen Plus | Heating & Cooling |
|---------------------|------------------|----------|--------------|-------------------|
| Central AC | ★ | ★ | | ★ |
| Central Heating | ★ | ★ | | ★ |
| Interior Electrical | ★ | ★ | ★ | ★ |
| Water Heater | ★ | ★ | ★ | |
| Range/Oven/Cooktop | ★ | ★ | ★ | |
| Kitchen Exhaust Fan | ★ | ★ | ★ | |
| Refrigerator | ★ | ★ | ★ | |
| Dishwasher | ★ | ★ | ★ | |
| Built-in Microwave | ★ | ★ | ★ | |
| Garbage Disposal | ★ | ★ | ★ | |
| Clothes Washer | ★ | ★ | ★ | |
| Clothes Dryer | ★ | ★ | ★ | |
| Humidifier | ★ | ★ | | ★ |
| Ductwork | ★ | | | |
| Garage Door Opener | ★ | | | |
| Ceiling Fans | ★ | | | |
| Plumbing System | ★ | | | |
| Plumbing Stoppages | ★ | | | |
| Ice Maker | ★ | | | |
| | Platinum Premier | Platinum | Kitchen Plus | Heating & Cooling |

Plan Billing Options with a \$55 Deductible

| | Platinum Premier | Platinum | Kitchen Plus | Heating & Cooling |
|-----------|------------------|----------|--------------|-------------------|
| Annual | \$461.23 | \$366.44 | \$245.79 | \$279.40 |
| Quarterly | \$124.22 | \$101.49 | \$67.83 | \$77.09 |
| Monthly | \$44.99 | \$36.73 | \$24.34 | \$27.65 |

Additional Plan Add-ons (optional)

| | 2nd HVAC Unit | Pool/Spa Combo | Pool or Spa | 2nd Fridge or Freezer |
|-----------|---------------|----------------|-------------|-----------------------|
| Annual | \$124.91 | \$193.85 | \$124.91 | \$30.11 |
| Quarterly | \$33.62 | \$58.86 | \$33.62 | \$14.27 |
| Monthly | \$12.35 | \$20.61 | \$12.35 | \$4.91 |

CHECK ACCEPTANCE OF COVERAGE & SIGN HERE

Acceptance of coverage: Applicant acknowledges that he/she understands the terms and conditions of coverage.*

Signature of American Residential Warranty _____

Date of Purchase _____

Home Service Agreement Applicant

- * Enrollment fee is Non-Refundable.
- * All plans and billing options renew automatically unless cancelled by You or non-renewed by Us.
- * Terms & Conditions are available at www.arwplans.com/discount
- * Appliances and systems must be in good working order on the effective date of this contract.
- * Your initial payment includes a thirty (30) day wait period before You are eligible for coverage.

Mail to: American Residential Warranty, 1700 N. Dixie Hwy., Ste. 122, Boca Raton, FL 33432

Order by Phone: 1-888-376-5511 Fax Order: 1-561-210-8795 Order Online: arwplans.com/discount

"A" Rated with the Better Business Bureau



What Is A Home Warranty?

It is specialized coverage for home systems and major appliance breakdowns. You select a plan and coverage options that fits your needs and your budget. If any covered item or systems in your home breaks down you simply call and a licensed and insured service provider will be promptly dispatched to your home to repair or help replace that system or item. You simply pay a small service fee. Emergency service is also available should it be necessary.

Why Do I Need A Home Warranty?

I already have a service contract/extended warranties on one (or a few) appliances/systems in my home, why do I need a home warranty?

You obviously understand the benefits of a service contract. But why limit your coverage to just one or two appliances? A home warranty plan is an affordable way to cover most of the appliances and systems in your home all at once rather than covering individual appliances on their own. It's a much better value because you can cover almost your entire home for what it costs to cover just a few appliances individually.

How Does It Work?

It couldn't be easier to get your home covered with ARW! If any of your covered systems or appliances break down, you simply call our toll-free claims number and we take care of the rest! Sound simple? It is!

Convenience

Just call ARW's toll free service number for any major appliance or home system breakdown 24/7 365 Days a year (Emergency service included!). Our state of the art Administration and Dispatch Center, with over 600 Customer Service Reps, will dispatch the right technician for the job, working around your schedule.

Quality

Only pre-screened, licensed and bonded highly qualified service technicians will be sent to your home! No more searching the web or the yellow pages for a repairman and hoping for the best.

Flexibility

For one low price, you can cover any/all of the major appliances and home systems you need. Simply pick the plan and options you want and select the payment option that works best for you.

Savings

Just one breakdown can more than pay for the cost of a plan for an entire year. If you have multiple breakdowns you will save even more money. No more costly unexpected and unbudgeted repairs!*

Security

You never have to worry about your covered claims... American Residential Warranty has partnered with The Warranty Group to offer Customizable Home Protection Plans. All ARW Plans are underwritten and administered by an A+ Rated (By A.M. Best) Insurance Company (Virginia Surety Company, Inc).



Frequently Asked Questions

- **What is A Home Warranty Plan?**
 - A home warranty is specialized coverage for home systems and major appliance breakdowns. You select a plan and coverage options that fits your needs and your budget. If any covered item or systems in your home breaks down you simply call and a licensed and insured service provider will be promptly dispatched to your home to repair or help replace that system or item. You simply pay a small service fee. Emergency service is also available should it be necessary.

- **How is a home warranty plan different than my homeowner's policy?**
 - A home warranty plan compliments your homeowner's policy by taking care of your home systems and appliances. This coverage is usually not included in your homeowner's policy. Example: a plumbing pipe bursts within the wall of your home, causing water damage to your floors and walls. Your homeowner's policy would determine coverage on your floors and walls; The Home warranty would determine coverage on the plumbing repair.

- **Q: I already have a service contract/extended warranties on one (or a few) appliances/systems in my home, why do I need a home warranty.**
 - **A:** You obviously see the benefits of owning a service contract. Why limit your coverage to just one or two appliances? A home warranty plan is an affordable and convenient way to cover several appliances *and* home systems all at once rather than covering individual appliances on their own. It's a much better value because you can cover almost your entire home for what it costs to cover three or four appliances individually. And, if you have more than one service contract, why not consolidate your payments into one comprehensive plan? You also only have to call one phone number no matter which appliance or system breaks.

- **Who is eligible to purchase the Home Protection Plan?**
 - Everyone. It is available for single-family homes, townhouses, condos and even Mobile Homes.

- **What is the price of the Home Protection Plan coverage?**
 - Please refer to plans and pricing on your agent page.

- **Q: Does an ARW home warranty require a home inspection before I can purchase the coverage? Any other restrictions?**
 - **A:** The Home Protection Plan does not require your home to be inspected before you begin coverage. As long as your covered appliances and home systems are in good working order at the time you enroll, you can sign-up. Items that require routine maintenance, (i.e. heating and air conditioning systems) must be properly maintained. Pre-existing conditions are not covered. Review the terms and conditions of your plan to fully understand what is and is not covered.

- **Does my plans coverage start immediately?**
 - Your plan takes effect thirty (30) days after your enrollment date. These dates will be listed on the declaration page in your fulfillment package.

- **Who is servicing the Home Protection Plan?**
 - We use a national network of over 25,000 highly qualified technicians with expert certified repair specialists specific to your needs, all who are licensed and insured.

- **How do I report a claim?**
 - Just call the toll-free number claims number, 1-800-341-3624, 24 hours a day, 7 days a week to report the breakdown of a covered item. Trained claims representatives will work with you to identify the possible cause of the breakdown and provide the customer with a name and phone number for a licensed technician in their area.

- **Suppose I need a repair. I hate to wait all day for service!**
 - You won't have to. We will work to set an appointment that best fits your schedule.

- **Does it cost me anything to get the repair done?**
 - You only pay a \$55 service fee for each covered item. The service fee is payable at the time of service to the technician.

- **If the repair is not fixed the first time, do I have to pay \$55 each time someone comes out to my house?**
 - The \$55 service fee applies to each repair or replacement, not each visit. Therefore, if it is necessary for a repair specialist to visit your home multiple times for one particular job, you still only pay \$55.
- **How quickly can I expect to get my covered items repaired or replaced?**
 - The majority of claims are resolved the same day as the service technician's visit to the home.
- **Will I get reimbursed for items I have repaired or replaced outside the program?**
 - Your home warranty plan **only** covers expenses that are reported and authorized *prior* to the repair to be eligible for reimbursement.
- **What happens if a failed system or appliance cannot be repaired?**
 - If the covered item must be replaced, we will be responsible for replacing equipment of similar features, capacity and efficiency, but not for matching dimensions, brand, or color, within the terms and limits of the plan you select.
- **How do I sign-up for the Home Protection Plan?**
 - Just click here select your plan and payment options:
- **Does the Home Protection Plan contract renew?**
 - Your plan will automatically renew on the anniversary date of your payment each month, quarter or annually depending upon the payment terms you select.
- **Can I purchase a home warranty for a home I am selling?**
 - Yes, and it is transferable to the new homeowner for the remaining period.



Our Partnership with The Warranty Group (TWG)

American Residential Warranty is proud to be partnered with The Warranty Group (TWG), the owner of Virginia Surety, and the world's largest single source warranty provider! With almost 50 years of experience in the industry, and the support of 1,800 employees and over \$5 billion in assets, you can rest assured that your ARW home warranty plan is backed by one of the best and most respected companies in the business - which means we have the financial security to assure your plan will always be honored!

With their State of the Art Administration Center, TWG is a natural choice for ARW as we aim to provide the best home warranty experience available. Our customers enjoy 24x7x365 claims administration and dispatching, and world-class customer service provided by over 600 product specialists (with multilingual specialists available). So your call will always be handled by a live person, and your covered claims will always be dispatched quickly and efficiently. With back up claims administrative centers in different locations, your claim will be handled even in the case of any type of weather event or emergency.

The Warranty Group's comprehensive national service network of over 30,000 licensed contractors, as well as professional service partnerships with Sears, GE, Whirlpool and Carrier, mean that we have the ability and expertise to get the right contractor out to your home the first time to handle your claim quickly, and the knowledge to carry out quality repairs on the systems and appliances your family depends on. And to make sure only top rated service providers are dispatched to your home, a sophisticated service provider ranking program is utilized, which is based on past performance, customer feedback, and overall commitment to service excellence.

With our plans backed and administered by TWG, our customer satisfaction is unsurpassed in the industry!